

# Marco Dela Cruz

A Maveric of All Sorts

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## EXPERIENCE

### **Concentrix, Quezon City — Customer Service Representative**

December 2017 - PRESENT

I currently still work with a Health Insurance Account and answer benefit and claim calls regarding bills members have with healthcare providers.

### **Convergys, Quezon City — Customer Service Representative**

September 2016 - September 2017

I've worked with a Health Insurance Organization in taking in calls for benefit and claim inquiries with health care providers.

### **ALE Online School, China — ESL Tutor**

March 2016 - September 2016

I took an offer for a home-based job by teaching chinese people how to speak and communicate fluently in the english language.

### **Teletech, Quezon City — Customer Service Representative**

January 2014 - February 2016

I landed a job to take in calls for a US Based Bank, answering inquiries regarding client deposit accounts and other banking queries.

### **oDesk — Freelance Graphic Artist**

March 2016 - September 2016

After I had graduated from College I've worked with several clients based from the US and Australia as a freelance artist. I made logos, banners, Illustration, and powerpoint presentations through an escrow agency platform called oDesk.

## EDUCATION

### **Informatics International College, Cainta — A.D. Game and Animation Technology**

May 2011 - May 2013

I won a scholarship to study Gaming and Animation Technology at this institute, and was able to graduate and pursue other careers.



## SKILLS & INTERESTS

Banking  
Project Management  
Graphic Design  
Advertising  
Healthcare  
Call Management

## LANGUAGES

English, Filipino